

Quick Start

for Vision Solutions Availability Products for IBM i



Expert Help for Achieving Complete Protection

Once the decision is made to protect your business from the high costs of downtime and data loss, the next step is to get your new high availability solution implemented as quickly as possible. As a result, Vision Solutions offers a Quick Start service for your iTERA Availability, MIMIX Availability or OMS/ODS solution. A Quick Start implements your HA/DR solution quickly and reduces resource costs.

The Global Services experts from Vision Solutions simplify and ensure knowledgeable planning, quick implementation and thorough testing of your high availability environment. They transfer the skills your staff needs to perform a role swap in the event of a system failure or a planned maintenance outage. In addition, to ensure that your solution is optimally managed and monitored, a year of daily management is included as part of your Quick Start service.

Benefits

- Shortest possible implementation project cycle and more efficient use of staff
- Minimized downtime impact on systems and users
- Expert and customized HA protection from day one
- Fast-track proficiency in managing your new HA environment
- Reduced burden on your IT staff while ensuring your HA solution is expertly monitored and managed

Deliverables

- Implementation planning and report
- Installation and configuration of the high availability solution for a pair of systems or LPARs, using one instance of the HA software, with up to one terabyte of data for replication
- Your customized Availability Runbook
- Role-swap design, implementation, test and skills transfer
- One year of Platinum Managed Services from the Vision Global Services team, ensuring high availability success and allowing staff to focus on other things

Your Quick Start service includes five components:

1. Vision Solutions Global Services experts conduct project planning to define the specific implementation requirements that must be fulfilled to meet your high availability objectives.
2. Our experts install, configure, tune and audit your high availability solution as defined in the project planning.
3. We design and test the process and procedure for performing a role swap.
4. We document the role swap process in a customized Availability Runbook, and we train your staff to use the process for a planned role swap or a system failure.
5. The Vision Solutions Global Services team provides daily management of your environment with Vision Solutions Platinum Managed Services for the first year.



For more information: 1 (800) 957-4511 • info@visionsolutions.com • visionsolutions.com